



Afterschool Centers on Education™

Success – A Texas State of Mind™

Cycle 6.1 Orientation— Overview of Edvance Research, Inc. & Services

Brian Brothers
Edvance Research, Inc

Funded by the 21st CCLC Program administered by the US Department of Education

Who is Edvance Research?

- A woman and minority, employee owned, educational research firm located in San Antonio, TX
- We have been working with TEA on the Texas ACE program since fall 2008
- In addition to TEA, some of our other clients include the U.S. Department of Education, the Michael and Susan Dell Foundation, CTB McGraw-Hill and The University of Texas at San Antonio
- More information is available at www.edvanceresearch.com

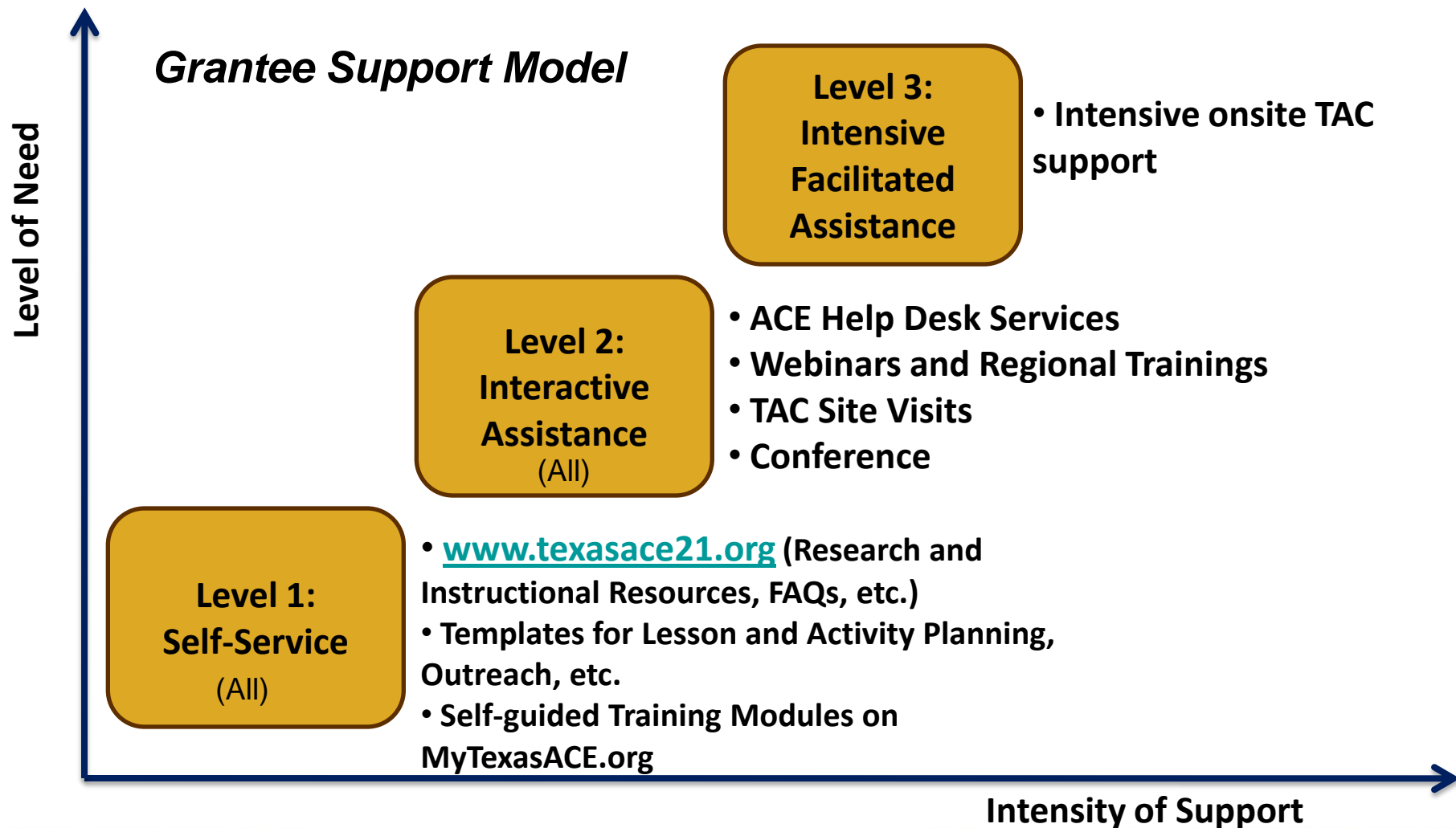
Key Edvance Research Staff

- Kristin Nafziger, Project Director
- Brian Brothers, Project Manager
- Kathy Brown, Instructional Designer
- Kimberly Bruster, Project Coordinator
- Meg Grant, Marketing and Outreach Director
- Janet Ward, Marketing and Outreach Manager

Services Provided by Edvance

- Training & Technical Assistance
- Program Implementation Assurance
- Communication Network
- Program Outreach
- Tracking & Reporting

Training & Technical Assistance



Question Received:
TexasACE21@edvanceresearch.com

Texas ACE Help Desk Process

Brian Brothers
Project Manager
Edvance Research

Kristin Nafziger
Project Director
Edvance Research

Kimberly Bruster
Technical Assistance
Edvance Research

Assign Responder

Log Request

Is there a current response that meets the need of the request?

Send Email

Review RFA & FAQ's

Is the response found?

Add Response to Database

Send Email

Escalate Question to TEA

Response Received from TEA

Add Response to Database

6
Send Email

Technical Assistance Consultants (TACs)

- Regionally located throughout the state
- Provide ongoing and intensive support when needed
- See the handout for your assigned TAC!
- TAC assignments can and do change based on grantee locations and needs

Program Implementation Assurance

- Monitoring process required by USDE and TEA
- Currently in development
- Will include “desk audits” and on-site visits

Communication Network

- Customer-focused leadership group
- One member from each region
- Diversity of multiple stakeholders
- Review needs assessment and customer satisfaction results to enhance program
- Provide input on technical assistance and outreach activities

Program Outreach Materials

- www.texasace21.org
- Grantee newsletter - highlights upcoming events, spotlights best practices and news
- ACE Promo Center to build awareness and understanding, customized for multiple audiences
- Annual report

Tracking & Reporting

- All ACE Help Desk requests and TAC site visits are documented, tracked and analyzed
- Allows TEA and Edvance to identify and share best practices and training needs

Contact Us!!

TexasACE21@edvanceresearch.com